New Orders raised

* Date is date order raised - DONE
* Vehicle change to model - DONE
* Address – change to Customer address - DONE
* Expected ETA to customer – show our input (no change offered) - DONE
* Query button – when pressed lets dealer adds notes for what query is. This then creates email from dealer with q no. giving notes of query to [orderqueries@globalvans.co.uk](mailto:orderqueries@globalvans.co.uk) and mark as queried (shade out).
  + We may then amend order and resend which clears the query
  + We should have a history section – shows notes and changes, dates etc
* Any change by us should have a notes and dealer has confirm. Change would highlight record.

Awaiting Chassis / Reg

* Add eta date to customer
* Reg & chassis needs to have same restrictive input values (in line with our system)
* Show admin assigned (and in later screens)

Global Vans Processing

Ok

Delivery date request

* Change preferred to Requested delivery date (fed from system – often asap or date)
* Take customer address out
* (hide more info column show new column called Delivery Details.
* Delivery details is a button which displays a pdf
* Change order form tab to delivery details:- use pdf form of delivery date request template
  + Cust name
  + Vehicle
  + Reg
  + Tel no
  + Delivery address
  + Required delivery date
  + Am / pm
* Add date global vans requested delivery (‘Date Requested’) column
* View funder approval to proceed (ATP) shows a link from our system of this document
  + New Column for viewing ATP (view ATP button)

Confirmed delivery

Not on portal but need stage for delivery pack to check (before status delivery pack received)

* Need to view customer insurance – link
* Need to view remittance (only when we pay)
* Once upload show as pending, if rejected it reappears
* If we reject we add note to history and it emails the dealer
  + AFRL, Invoice and Delivery note have 3 states, ‘Required’ (show upload button), ‘Pending’ (show pending), ‘rejected’ (show upload button + rejection note), ‘approved’ (show tick) move to completed orders when all approved
* Take address out DONE
* Show both more info column and Delivery Details column
* Need to show confirmed delivery date DONE

Need New stage called – Documents Processing

– showing Global Vans status and date of status

Completed orders - show date delivery and when status goes to refund customer

* Delivery details show also under order
* Hide more info column
* New column called documentation with button called documents which on pressed will show the following documents
* Show all uploads etc (ours and theirs)
  + Afril
  + Invoice
  + Delivery note
  + Payment remittance
  + Cust insurance
  + ATP (approval to proceed)
  + Other
  + Order form
  + Delivery details

Notifications window:

* Shows a list of recently changed orders, with what changed and a go to order button
* Must contain a confirm changes button